



NACUC
NATIONAL ASSOCIATION OF
CREDIT UNION CHAIRMEN

45th Annual
Chairmen's Roundtable Forum

DENVER

You'll bring home dozens of actionable and innovative ideas shared by some of the most successful credit unions in the country.



October 13 - 16, 2021
The Brown Palace Hotel
Denver, Colorado



ROUNDTABLE AGENDA

WEDNESDAY, OCTOBER 13, 2021

6:30 am – 2:30 pm	Golf Outing at Overland Park Golf Course
9:00 am – 5:00 pm	Registration Check-in
3:30 pm – 4:00 pm	First-Time Attendee Welcome
4:00 pm – 4:30 pm	Roundtable Orientation Session (Recommended for all participants)
5:00 pm – 6:00 pm	“Welcome to Denver” Social Hour

THURSDAY, OCTOBER 14, 2021

7:30 am - 8:15 am	Breakfast
8:15 am – 9:00 am	Opening Keynote: Digital Erosion of Community & Digital Transformation of Currency Jon Ungerland, CIO, Information/Innovation, DaLand CUSO LLC
9:10 am - 10:20 am	Roundtable Session 1: Best Practices for Establishing Liquidity Goals in a Volatile Market
10:20 am - 10:40 am	Networking Break
10:40 am - 11:50 am	Roundtable Session 2: Remote Employee Policies to Safeguard Member Data and Deliver High-Quality Service
12:00 pm - 1:00 pm	Lunch
1:10 pm - 2:20 pm	Roundtable Session 3: Lessons Learned to Prepare for the Post-Pandemic Economy

FRIDAY, OCTOBER 15, 2021

7:30 am - 8:15 am	Breakfast
8:15 am – 9:00 am	General Session: Financial Inclusion & Community Development Pablo DeFilippi, Senior Vice President, Inclusiv Dr. Luis Ramos, Chairman, Nutmeg Federal Credit Union
9:10 am - 10:20 am	Roundtable Session 4: Branch Reimagined: How COVID-19 Shaped the Credit Union Branches of the Future
10:20 am - 10:40 am	Networking Break
10:40 am - 11:50 am	Roundtable Session 5: High-Performing Board Strategies to Attract, Train and Engage New Directors
12:00 pm - 1:00 pm	Lunch
1:10 pm - 2:20 pm	Roundtable Session 6: And, an Open Forum session organized by CU Assets
2:30 pm - 3:15 pm	NACUC Annual Business Meeting
5:00 pm - 9:00 pm	Evening Off-Site Event

SATURDAY, OCTOBER 16, 2021

8:00 am - 9:45 am	Closing Breakfast & Speaker
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