



exchang

AN E-PUBLICATION FROM THE CHAIRMEN'S GROUP

November/December 2015 Issue

Popular Leadership Seminar Heads to Scottsdale



From May 22-24, 2016, NACUC will hold its popular [Leadership Development Seminar](#) at the [Royal Palms Resort & Spa](#) in Scottsdale, Arizona. Rated as one of the most desirable destinations in the U.S., Scottsdale is located in the beautiful Sonoran Desert, bordered by Phoenix to the west and the McDowell Mountains on the east. It is home to more than 90 restaurants, 320 retail shops and more than 80 art galleries. Seminar attendees will be staying at the Royal Palms Resort & Spa where NACUC has negotiated a special hotel rate of \$249 per

night.

Credit union governance expert Tim Harrington will lead the two and half day program for the third consecutive year. Past seminar attendees have raved that the seminar is a balanced blend of class instruction and facilitated discussion. The exposure to other chairmen's ideas and strategies are equally valuable as the concepts presented by Harrington.

Concepts that will be explored at the 2016 seminar include:

- ✓ Governing, what makes it different from operating
- ✓ Evaluating the board and its governance process
- ✓ The CEO evaluation process (and six ways to screw it up)
- ✓ Searching for directors: as elusive as Bigfoot?
- ✓ Reviewing the board structure: roles and committees
- ✓ Effective board meetings--where minutes are kept and hours are lost
- ✓ Behind boardroom doors: working effectively as a team
- ✓ Developing useful dashboards and instrument panels to guide the board

Registration for the [Leadership Development Seminar](#) will open in January 2016. Watch your inbox for more details.



NORMA BENSON MEMORIAL SCHOLARSHIP PROGRAM

Do you know a chairperson or director from a credit union of limited means who would benefit by receiving valuable leadership training? Invite them to apply for the Norma Benson Memorial Scholarship. One credit union will be selected to receive a scholarship to the 2016 seminar in Scottsdale. For scholarship qualifications and an application, click

[Learn More ▶](#)

here.



Spencer Receives Prestigious Leadership Award

At a special luncheon on October 23, Howard Spencer received the prestigious Eugene Ball Award. Created in 2001, the award recognizes credit union leaders for their commitment to credit unions, NACUC and country. Spencer has served on the board of Northland Area Federal Credit Union in Oscoda, Michigan for the past 41 years, serving almost two

decades of his tenure as chairman. From 2000 to 2009, he served on the NACUC Board, serving as chairman from 2008 to 2009. In 2004, Spencer was honored with the Michigan Credit Union Distinguished Service Award and inducted into the Michigan Credit Union Hall of Fame. His distinguished service with the Michigan Credit Union League included serving on its board as well as on its government affairs, education and annual convention committees. Spencer has also received CUNA's Blue Diamond Award under the Volunteer Leadership Program.

Spencer had a 22-year career in the U.S. Air Force. Originally from Texas, he was eventually stationed to Oscoda's former Wurtsmith Air Force Base, where he spent 17 years as director of educational services. Retirement from the military led to numerous opportunities with local, state and national community service organization. In his retirement, Howard and his wife Jewel split their time between Michigan and here in San Antonio. Kudos, Howard!

Thank you, NACUC 2015 Roundtable Forum Sponsors .

..

PLATINUM SPONSORS



GOLD SPONSORS



SILVER SPONSORS



The logo for "Chairperson's Commentary" features a stylized chair icon to the left of the text "chairperson's commentary" in a serif font, with "WITH ROSE RANGEL" in a smaller font below it.

chairperson's commentary

WITH ROSE RANGEL

Thank you to the NACUC membership for reelecting me to another term on the NACUC Board of Directors. I am grateful for the opportunity to give back to an organization that has given me so much over the years. Reflecting on 2015, NACUC had another successful year of providing quality education to credit union chairpersons. I was pleased to see many new faces at the Roundtable Forum in San Antonio. As board leaders, we strengthen the credit union movement by sharing knowledge with one another and by helping new and future chairpersons. The credit union philosophy of people helping people also compels us to give back to our communities. At this year's Roundtable Forum we donated \$750 to the Seton Home of San Antonio—a charitable organization that provides assistance to pregnant and parenting young women in crisis. I'm pleased to report that NACUC will be making another donation to a local charity next year when the Roundtable Forum meets in Philadelphia.

I wish you all a happy, healthy and blessed holiday season!

A handwritten signature in cursive script that reads "Rose M. Rangel".

Industry Links

Follow the links below to get the latest news, trends and industry insights affecting your credit union:

Governance and Strategic Planning

The Board Challenge: Cybersecurity [Read More](#)
CUNA Leaves Leagues in Suspense [Read more](#)
Shared Services: How to Compete and Win [Read more](#)

Economic

Loans, Memberships Shaping Up to Surpass Year-End Forecast: MCUE [Read more](#)
The Key to Acquiring Millennials: A Referral Program Tailored for Them [Read more](#)
Six Signs Disruptors Are Attacking Your Credit Union [Read more](#)

Regulatory

Third Party Vendors Should Welcome Third Party Vendor Reviews [Read more](#)
Recent Government Cyber Alert and Draft Guide For Financial Institutions: Lessons for All [Read more](#)
IRR, New Products on Examiner RBC Checklist [Read more](#)

The logo for 'noteworthy' is written in a dark green, cursive-style font. The word 'noteworthy' is written in a single line, with the 'n' and 'o' being lowercase and the 't' being lowercase. The 'w' is lowercase, and the 'o' is lowercase. The 'r' is lowercase, and the 't' is lowercase. The 'h' is lowercase, and the 'y' is lowercase. The 'y' has a long tail that loops under the 'o' and 'r'.

Membership Renewals Coming in January

Your credit union's NACUC membership is coming up for renewal in January. Since your credit union holds the membership, all members of your board can take advantage of discounts on the Roundtable Forum and Leadership Development Seminar fees. Your membership also includes a complimentary copy of the CEO Compensation and Benefits Report, as well as access to a wealth of board strategies and best practices. Unlike other associations that focus on CEO/executive topics, NACUC is the only independent organization that is dedicated exclusively to educating chairpersons and future board leaders.

On January 5, the primary contact for your credit union will receive an email that includes the dues invoice. The invoice can be paid online with a credit card by clicking the "view invoice online" link or the invoice can be printed and mailed to our office with a check. Instructions are contained within the invoice. We will email all primary contacts prior to the end of the year to confirm their information. If any changes need to be made, contact our office at 888-987-4247 or email nacuc@nacuc.org.

Schwartz Elected to NACUC Board

At 39th Annual Business Meeting, Marlene Schwartz was elected to the NACUC Board of Directors filling the spot opened by retiring board member Fred Heimann. A long-time member of NACUC, Schwartz has served as Chairperson of State Department Federal Credit Union since 1997. After a 34-year career with the State Department, she retired as a seasoned diplomat. In addition to her credit union board, she has also served on the boards of a charitable foundation and a hospital.

NACUC Board of Directors 2015-2016

Chairperson

Rose Rangel, generations federal credit union (TX)

First Vice Chairman

Marty Goldman, Marine Federal Credit Union (NC)

Second Vice Chairman

Joe Budnick, SharePoint Credit Union (MN)

Treasurer

Dan Strandy, Verity Credit Union (WA)

Secretary

Marlene Schwartz, State Department Federal Credit Union (VA)

Welcome New Members!

Richard Hegele, Chairman

MobilOil Federal Credit Union (TX)

Jim Yearby, Chairman

Seattle Metropolitan Credit Union (WA)

NACUC 2016 Events

**2016 Leadership
Development Seminar**

**40th Annual Chairmen's
Roundtable Forum**



May 22-24, 2016
Royal Palms Resort & Spa
Scottsdale, Arizona

[Learn More ▶](#)



October 5-8, 2016
Radisson Blu Warwick Rittenhouse Square
Philadelphia, Pennsylvania

[Learn More ▶](#)

Copyright © 2015 National Association of Credit Union Chairmen. All rights reserved.
Contact email: nacuc@nacuc.org

You are receiving this message because you opted in at [{Organization URL}](#)

[Unsubscribe](#)